

CANCELLATION POLICY

Purdue Aviation, LLC works hard to meet each appointment on time. If any instructor is more than 15 minutes late in starting a lesson, the customer will receive the amount of time scheduled with the instructor, free of charge. You must alert a staff-member immediately of your appointment once an instructor is more than 15 minutes late. Only a verified-tardiness can be reimbursed. Please ask for the name of the staff member who verified an instructor's tardiness.

While we understand that you may have a favorite instructor, Purdue Aviation reserves the right to assign a substitute instructor at any time, with or without notice. Our flight instructors are compensated only while servicing customers. For this reason, the following cancellation fees may be charged:

- Customer will be charged the normal hourly fee for the instructor, beginning at the appointment time. Customers who are tardy for appointments will pay for the full appointment time.
- Customers canceling a dual lesson with less than 24 hours notice may be charged 50% of the total hours scheduled with the instructor at normal hourly rates.
- Customers canceling a dual lesson with less than 4 hours notice may be charged up to 100% of the total hours scheduled with the instructor at normal hourly rates.

Customers should not assume that a lesson would automatically be postponed because of inclement weather. Ground briefings may be accomplished during this time. At later stages of the flight training, less than perfect flight conditions are an important part of pilot training and experience. Purdue Aviation will call customers when training has been postponed because of hazardous weather.

With respect to aircraft rental, if the Renter fails to show for a flight and/or fails to call Purdue Aviation to cancel within 24 hours, Purdue Aviation reserves the right to charge for the amount shown on the flight schedule up to two (2) hours.

I HAVE READ AND I UNDERSTAND THE ABOVE COVENANTS, RESTRICTIONS AND REQUIREMENTS OF THIS RENTAL AGREEMENT AND CANCELLATION POLICY. I ACKNOWLEDGE THAT I HAVE RECEIVED A COPY OF THIS AGREEMENT AND CANCELLATION POLICY.

_____ Date: _____

Renter

_____ Date: _____

Witness - Purdue Aviation Representative